South Africa Car Hire Essential Information

What Car Hire Products do we Offer?

We offer two different car hire products, car hire within a holiday/flydrive package, and car hire only.

Insurance

We offer 1 insurance package. Inclusions are the same for both Package and Car Only bookings.

Insurance Inclusions Value added Tax @ 15% Carbon Emissions Tax Total Waivers GAT (Glass and Tyre Waiver) Tourism Levy Location Surcharge Document Administration Fee Contract Fee 1st Additional Driver Unlimited mileage Collision Damage Waiver Third Party Liability

Insurance Exclusions

Fuel Etolls Delivery & Collection Fee Additional Charges not listed which may be levied All charges are subject to change

Deposits

A refundable deposit of ZAR2,000 is taken to cover potential extras such as toll fees, fuel charges etc..

Methods of Payment

Only Visa/Mastercard Credit cards are accepted.

Debit Cards are not accepted

Forms of ID Required to Collect the Vehicle

For International renters, Hertz require the passport, drivers licence and credit card.

Licence Requirements

Hertz requires a English reading unendorsed credit card format license. The EU format credit card licences are accepted. Hertz do not accept temporary licences or learners licences. Each licence must have a picture of the renter and their full name on it. Hertz may ask for a translation of certain drivers licences , if it is not issued in one of the more common language.

Additional Charges

Additional Driver

The 1st Additional Driver is included in the rental price. For any additional drivers, a fee of ZAR420 per rental per driver is payable.

Child Seats

Child/Booster Seats ZAR 450 per seat per rental payable locally Child/Booster Seats one way fee ZAR450 payable locally If a Child/Booster Seat is lost or broken, a replacement of ZAR1,000 will apply.

GPS

GPS per device per day ZAR99 payable locally GPS One way fee ZAR350 payable locally If a GPS is lost or broken, a replacement of ZAR2,500 will apply.

Accident Claim Admin Fee

ZAR800

Traffic Infringement Processing Fee

ZAR325

Hail Damage Waiver

ZAR65 per rental per day

Late Drop-off Fee

ZAR800

Forced Termination Fee

ZAR1,500

Valet Charge

ZAR650.

Mini Valet Charge

ZAR300

Extra days

Any extension of rental whilst in South Africa will be charged at Hertz local rate.

Fuel Administration Fees

ZAR25 + Cost of Fuel

The cars are issued with a full tank of fuel and should be returned with a full tank. If not, charges apply.

Delivery/Collection Fees

Hertz can arrange for delivery or collection of the car to/from your hotel. Please book the car from the downtown depot of the required city EG select Cape Town downtown for a delivery to any hotel within Cape Town. Then tick the Hotel Delivery supplement and add the hotel full address and telephone number into the Hotel delivery/collection box. Please also add the hotel name, address and telephone number into the invoice and voucher notes for the customer's information.

Fees are applicable and payable locally.

Delivery/Collection within 25km radius of Hertz depot during office hours - ZAR 600

(Charge is applicable per delivery and per collection)

Delivery/Collection within 25km radius of Hertz depot out of office hours - ZAR 850

(Charge is applicable per delivery and per collection)

Delivery/Collection over 25km's of Hertz depot in office hours – ZAR 20 per km

One Ways within South Africa

One way fees apply, payable locally in ZAR

Between Cape Town & Gauteng	ZAR1,500
Between Cape Town & Bloemfontein	ZAR1,500
Between Cape Town & Durban	ZAR1,500
Between Cape Town & Port Elizabeth	ZAR 950
Between Port Elizabeth & Bloemfontein	ZAR1,500
Between Cape Town & East London	ZAR1,050
Between Port Elizabeth & East London	ZAR800
Between Durban & Pietermaritzburg	ZAR250
Between Durban & Richards Bay	ZAR350
Between OR Tambo & Sun City	ZAR350

Cross Border One Ways

Cross Border one ways are not permitted.